

## New Castle County

### County Executive

Matthew Meyer

395-5101

### Administration

Information, Assistance, Complaints, and Code Enforcement

395-5555

### County Council

Main Number 395-8383  
 President, K. Hartley-Nagle 395-8340  
 Clerk, Nellie Hill 395-8388  
 Dist. 1, Brandon Toole 395-8341  
 Dist. 2, Dee Durham 395-8342  
 Dist. 3, Janet Kilpatrick 395-8343  
 Dist. 4, Penrose Hollins 395-8344  
 Dist. 5, Valerie George 395-8345  
 Dist. 6, David Carter 395-8346  
 Dist. 7, George Smiley 395-8347  
**Dist. 8, John Cartier 395-8348**  
 Dist. 9, Timothy Sheldon 395-8349  
 Dist. 10, Jea Street 395-8350  
 Dist. 11, David Tackett 395-8351  
 Dist. 12, J. William Bell 395-8352

### Community Services

Neighborhood Rehab. 395-5600  
 Section 8 395-5600  
 Library Administration 395-5617  
 Park & Recreation, Permits/Pavilion Rental 395-5606  
 Senior Services 395-5613

### Finance

Property Assessments & Senior Tax Exemptions 395-5520

### Public Works

General Information 395-5700  
 Sewer Emergency 395-5700  
 Park Maintenance 395-5720

## New Castle County

### General Site Numbers

Carousel 995-7670  
 Rockwood Museum 761-4340  
 Garfield Park PAL 656-9501  
 Hockessin PAL 239-8857

### Human Resources

General Information 395-5180  
 Job Information Line 395-5627 (JOBS)

### Land Use

General Information 395-5400  
 (Includes Zoning) 395-5420  
 Licenses and Permits

### Law Department

General Information 395-5130

### Police

Emergency 911  
 Non-Emergency 573-2800

General Information 395-8171  
 Community Services 395-8050  
 School Crossing Guards 395-2710  
 Senior Roll Call 395-8159

### Paramedic EMS

Emergency 911

General Information 395-8184

### Treasury

Sewer/Tax Bill Inquiries 323-2600

### Row Office Officials

Clerk of the Peace 395-7780  
 Recorder of Deeds 395-7700  
 Register of Wills 395-7800  
 Sheriff 395-8450

## State of Delaware

Delaware Help Line 211

### Administration, Law, Legislation

Attorney General's Office 577-8400  
 Governor's Office 577-3210  
 Insurance Commissioner 800-282-8611  
 800-282-8545  
 Legislature 577-8787  
 Lieutenant Governor's Office 577-3443  
 Probation and Parole 255-0800  
 Prothonotary Office 577-3230  
 Public Defender's Office

### Consumer Services

Consumer Affairs and Protection 577-8600  
 Social Security 800-772-1213  
 Public Archives (Birth, Death, Marriage Certificates) 744-5000  
 995-8586

Veolia Water Michael Bard 252-3013

### DelDOT

24/7 Response Hotline 659-4600

### Emergency Assistance

DNREC Envir. Crime 800-662-8802  
 US Poison Control CTR 800-222-1222

### Delaware State Police

Troop No. 1 761-6677  
 Troop No. 2 834-2620  
 Troop No. 6 633-5000

### School Districts

Brandywine 793-5000

# State of Delaware

## Other Departments and Information

Board of Realtors	762-4800
DART (Public Transportation)	652-3278
DAST (Special Transportation)	800-553-3278
Department of Agriculture	698-4500
Department of Education	735-4000
Department of Elections	577-3464
Department of Health/Social Services	255-9040
Department of Labor	761-8085
Department of Motor Vehicle	326-5000
Division of Revenue	577-8200
Fire Marshal's Office	323-5365
Fish & Wildlife	836-4682
Lottery Office	800-338-6200
Mosquito Control	836-2555
Unemployment Insurance Hotline	761-6576

## Courts

Chancery Court	255-0515
Common Pleas	255-0900
Family Court	255-0300
Justice of the Peace Administration	323-4530
J.P. Court No. 9	378-5221
J.P. Court No. 11	323-4450
J.P. Court No. 13	323-6070
J.P. Court No. 20	574-1500
Superior Court	255-0800

## Other Local Agencies

Animal Services	255-4646
Better Business Bureau	221-5255
Catholic Charities	654-9295
Delmarva Power	800-375-7117

## COMMON NCC CODE VIOLATIONS

- Grass and weeds cannot be higher than 8".
- Trash and debris must be stored in containers with lids.
- Household items stored outside.
- Unregistered vehicles.
- Vehicles parked on grass.
- Maintain trees and shrubs allowing clear egress through sidewalks.
- Maintain fences and sheds.
- Maintain or cover pools.
- Remove animal feces daily.
- Maintain exteriors- no peeling paint, detached siding, gutters or downspouts.
- No graffiti.
- Home-based businesses cannot have visible equipment storage, materials or tools.
- Must have permits for decks, additions, replace heater, AC or water heater.

REPORT CODE VIOLATIONS  
(302) 395-5555



**Hon. John Cartier**

Councilman, Eighth District

**Frequently  
Used**

**Phone Numbers**

**Louis L. Redding City/County Building**  
800 N. French Street  
Wilmington, DE 19801  
(302) 395-8348  
John.Cartier@newcastlede.gov